STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	155115	A. BUILDING 00 B. WING	09/23/2011

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CARDINAL NURSING AND REHABILITATION CENTER	1121 E LASALLE AVE SOUTH BEND, IN46617

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F0000	This visit was for a Recertification and State Licensure Survey. This visit resulted in an Immediate Jeopardy. Survey dates: September 19, 20, 21, 22, 2011 Extended survey date: September 23, 2011 Facility number: 000048 Provider number: 155115 AIM number: 100275330 Survey team: Sandra Haws, RN- TC Vicki Manuwal, RN- September 19, 20, 21, and 23, 2011 Toni Krakowski, RN Bobbie Costigan, RN Census bed type: SNF/NF: 107 Total: 107 Census payor type: Medicare: 11 Medicaid: 80 Other: 16 Total: 107 Sample: 22	F0000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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	These deficiencies also reflect State findings cited in accordance with 410 IAC 16.2 Quality review completed on September 28, 2011 by Bev Faulkner, RN			
F0371 SS=L	The facility must - (1) Procure food from sources approved or considered satisfactory by Federal, State or local authorities; and (2) Store, prepare, distribute and serve food under sanitary conditions Based on observation, interview, and record review, the facility failed to ensure a clean and sanitary kitchen as evidenced by widespread signs of rodent activity in the kitchen and dry food storage area. This deficient practice had the potential to affect 103 of 107 residents who received food from the only facility kitchen. The immediate jeopardy began on 9/19/11 when numerous areas of rodent activity were identified in the kitchen and dry	F0371	It is the practice of this provider to procure food from sources approved or considered satisfactory by Federal, State or local authorities and to store, prepare, distribute and serve food under sanitary conditions. ***What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice:*** All specifically identified areas in the kitchen and dry food storage areas have been thoroughly deep cleaned and/or	10/23/2011

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	food storage area. The Administrator, Director of Nursing (DON), Dietary Manager, and the Dietary Manager Assistant were notified of the immediate jeopardy at 2:30 P.M. on 9/19/11. The immediate jeopardy was removed on 9/21/11, but noncompliance remained at the lower scope and severity level of widespread, no actual harm with potential for more than minimal harm that is not immediate jeopardy. Findings include: 1. During initial kitchen tour on 9/19/11 at 11:10 A.M., accompanied by the Dietary Manager Assistant, multiple mice droppings were observed in the following areas: 1. On the floor in the corner behind the mixer. 2. On the floor behind the ovens. 3. Under the single sink next to the food prep area. 4. On a small ledge that was approximately four inches off the floor directly behind the two serving steam tables. 5. On the same small ledge on the opposite side of the kitchen behind the large utility rack next to the refrigerators. 6. On the floor in the dishwashing area. 7. On two rolling dish carts. The first		sanitized.***How other residents having the potential to be affected by the same deficient practice will be identified and what corrective action(s) will be taken:*** All residents have the potential to be affected by this finding. Facility staff will conduct a thorough, detailed inspection for cleanliness of the kitchen area and dry food storage areas in the basement of the facility twice each day. Maintenance and Housekeeping Directors will be immediately alerted to any identified areas of rodent or other pest activity or un-cleanliness for correction and follow up. The DSM will record all cleaning and sanitation tasks for the Dietary Department. Tasks will be designated to be the responsibility of specific positions in the department. All tasks will be addressed as to the frequency of cleaning. A cleaning schedule will be posted for all cleaning tasks and employees will initial tasks as completed. ***What measures will be put into place or what systemic changes will be made to ensure that the deficient practice does not recur:*** The facility Pest Control Service will continue visits/inspections no less than five days per week until evidence of pest activity is eradicated. An all staff in-service will be conducted 10/18/11. Facility staff will conduct a thorough, detailed inspection for cleanliness of the	

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	cart was empty where multiple mice dropping were noted. The second cart had three racks of 9 oz drinking glasses stacked on top of the cart. The racks were removed from the cart and numerous amounts of mice droppings were noted on the entire top of the cart. The entire kitchen floor was noted to have widespread dirt and debris throughout the kitchen area and the dish washing area floor was wet. A 1" x 2" x 1/2" area of debris was noted under the three compartment sink. The following wet and dirty dishes were noted: 1. 2 of 2 baking trays were stacked wet. 2. 1 of 1 baking tray with a build up of a dark tan, sticky substance. 3. 1 of 1 metal, large serving dish with a dried on substance. 4. 9 of 10 drinking glasses noted to be stacked wet. 5. 2 of 3 wet coffee mugs. 6. 4 of 4 drinking glasses noted with a dried on substance inside the glass. 2. During initial tour of the dry storage area in the basement on 9/19/11 at 12:20 P.M., accompanied by the Dietary Manager Assistant, the following areas of mice droppings was observed:		kitchen area and dry food storage areas in the basement of the facility twice each day. Maintenance and Housekeeping Directors will be immediately alerted to any identified areas of rodent or other pest activity or un-cleanliness for correction and follow up. The DSM will record all cleaning and sanitation tasks for the Dietary Department. Tasks will be designated to be the responsibility of specific positions in the department. All tasks will be addressed as to the frequency of cleaning. A cleaning schedule will be posted for all cleaning tasks and employees will initial tasks as completed. This in-service will include review of the facility policy related to proper cleaning of equipment, floors and storage bins in the kitchen and dry storage areas as well as proper procedures for cleaning, drying and storage of dishes. Staff will also be re-educated regarding notification and reporting upon observation of any rodent or other pest activity. This in-service will also include review of the facility policy related to proper food storage. The SDC/designee is responsible for conducting this mandatory in-service.***How the corrective action(s) will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place:*** To ensure ongoing compliance with this corrective	

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	1. In the corners and along the perimeter of the room. 2. On top of the closed cardboard box of instant potato boxes. 3. On top of the closed cardboard box of apple cider vinegar. 4. One foil bag of non fat dry milk was located in a brown plastic uncovered container. Multiple droppings were noted in the bottom of the bin and a hole was chewed in the bag. 5. In an open cardboard box containing sealed bottles of chocolate syrup. 6. In a large cardboard box which contained three smaller cardboard boxes, two sealed and one unsealed box. Within the open cardboard box was a plastic, unsealed bag of red beans that spilled out into the box when picked up. 7. In a 5 gallon empty bucket in the bottom of a utility cabinet next to two cardboard cases which contained sealed aluminum cans of beverages within the dry storage area room. Also within this cabinet, droppings were noted on the top shelf next to two stacks of red, plastic plates. During interview with Dietary Staff # 1 on 9/19/11 at 11:15 A.M., she identified the droppings as mice droppings. She indicated she has seen mice in the past. She further identified the areas in question		action, a Dietary CQI tool titled, "Daily Cleaning Schedule" will be completed twice daily and no less than ten times per week, randomly on first and second shifts, for 3 months and then daily thereafter. The DSM/designee is responsible for compliance with the cleaning inspections and CQI tools. The ED and/or designee will be responsible for monitoring accurate and timely completion of audits and checklists to ensure all tools are completed as assigned. Findings will be submitted to the CQI Committee for review and follow up.***By what date the systemic changes will be completed:*** Compliance Date = 10/23/11	

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	in the dry storage area as mice droppings. Interview with the Dietary Manager on 9/19/11 at 4:40 P.M., he provided a blank dietary cleaning schedule for review. He further indicated they were unable to locate the completed cleaning schedules. 3. During a follow up tour of the kitchen, accompanied by the Corporate Dietician, on 9/20/11 at 10:35 A.M., the following wet and dirty dishes were noted: 1. 1 plastic 7.5 quart square container noted with a dried on brown substance inside the container. 2. 1 plastic 12 quart square container was noted to be put away while still wet. 3. 4 of 4 wet, stacked, cereal bowls. 4. 2 of 2 cereal bowls with dried on substance. 5. 2 of 2 wet serving pitchers. 6. 2 of 3 dinner plates with a dried on substance. 7. 2 of 2 large, four compartment, loaf pans noted to have a sticky, yellowish gold substance. During this follow up tour, the entire floor area still had a dirty appearance as well as the dish area floor was again wet. There was a dust/debris build up noted under the X treme steam unit.			

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	Interview on 9/20/11 at 10:55 A.M., Dietary Employee # 6 indicated they continually mop the dish washing area in an attempt to keep the floor dry. She further indicated the bread is kept in the refrigerator so the mice don't eat it. Dietary Employee # 7 on 9/20/11 at 11:00 A.M., indicated she has seen mice in the kitchen over the past couple of months. During interview with the Administrator on 9/20/11 at 12:00 P.M., she indicated they do not have the cleaning checklist for the kitchen. 4. A third tour of the kitchen on 9/20/11 at 1:30 P.M., accompanied by the Administrator and the Corporate Administrator, revealed mouse droppings under the refrigerator unit and on the bottom shelf of a rolling serving cart located next to the refrigerator. A dust buildup was noted on the top of the wall on the entry doorway into the dish washing area. On 9/21/11 at 9:35 A.M., accompanied by the Administrator, Corporate Administrator, and the Dietary Manager, a fourth tour of the kitchen was conducted and revealed the following: There was a dirt and debris buildup on the			

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	flat surface on the prep table immediately inside the entry door as well as behind the post which connect the upper shelf to the flat surface. The dirt and debris was mixed with a sticky substance as well as a black pebble-like substance. A dirt and dust buildup was still noted under the X treme steam unit as well as under the microwave which sits on top of the steam unit. 5. On 9/21/11 at 9:45 A.M., accompanied by the Corporate Administrator and the Dietary Manager, the dry storage area was noted to be clean without any evidence of rodent droppings. A final tour of the kitchen on 9/21/11 at 3:40 P.M., accompanied by the Administrator, Corporate Administrator, DON, and Dietary Manager, the kitchen was noted to be clean and sanitary without any evidence of rodent activity or droppings. Review of a "(Name) Pest Prevention Service Report," indicated, "...9/21/11 ...6:35 A.M....Serviced Kitchen for Light Mouse adult activity...One mouse caught in ceiling void in kitchen....Please clean up rodent droppings. If left in place these droppings could pose a health risk...9/21/11...12:41 A.M....Serviced			

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	Common Areas for Light Mouse Activity. Serviced Exterior for Light Mouse activity....Please clean all cart equipment and Rubbermaid storage cabinets. Some droppings found....9/19/11...Serviced Exterior for Heavy Mouse activity. Serviced Kitchen for Light Mouse activity....9/14/11...Serviced exterior for Medium Mouse, Rat activity....Recommended Client Corrective Actions - Dishwash - Please clean under equipment. The debris is pest harborage...Kitchen - Clean behind cooler food debris on floor....Repair Holes, Cracks...Seal Wall/Floor Junction in kitchen water heater room. Large gaps need to be sealed or replaced....8/30/11...Serviced Exterior for Medium Mouse activity..." A facility policy titled "Sanitation of Kitchen," dated 02/02, reviewed 05/06, indicated, "...The dietary staff will maintain the sanitation of the dietary department through compliance with a written, comprehensive cleaning schedule....The Dietary Services Manager will record all cleaning and sanitation tasks for the department. Tasks will be designated to be the responsibility of specific positions in the department. All tasks will be addressed as to the frequency of cleaning. A cleaning schedule will be posted for all cleaning tasks, and			

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	employees will initial tasks as completed...." The immediate jeopardy that began on 9/19/11 was removed on 9/21/11 when through observations and record reviews, it was determined that the facility had implemented the plan of action to remove the immediacy of the problem, but the noncompliance remained at the lower scope and severity level of widespread, no actual harm with potential for more than minimal harm that is not immediate jeopardy as the facility because ongoing monitoring and follow up from the facility and the pest control company was needed to guarantee the complete eradication of pest and rodents. 3.1-21(i)(2)			
F0469 SS=L	The facility must maintain an effective pest control program so that the facility is free of pests and rodents.			

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	Based on observation, interview, and record review, the facility failed to ensure a clean and sanitary environment as evidenced by widespread signs of rodent activity or signs of black ants in resident rooms, dining room, a staff office and in the kitchen and dry storage area. This deficient practice had the potential to affect all 107 of 107 residents who reside in the facility. The immediate jeopardy began on 9/19/11 when numerous areas of rodent activity were identified in resident rooms and multiple areas throughout the facility. The Administrator, Director of Nursing (DON), Dietary Manager, and the Dietary Manager Assistant were notified of the immediate jeopardy at 2:30 P.M. on 9/19/11. The immediate jeopardy was removed on 9/21/11, but noncompliance remained at the lower scope and severity level of widespread, no actual harm with potential for more than minimal harm that is not immediate jeopardy. Findings include: During initial kitchen tour on 9/19/11 at 11:10 A.M., accompanied by the Dietary Manager Assistant, multiple mice droppings were observed in numerous	F0469	It is the practice of this provider to maintain an effective pest control program to ensure the facility is free of pests and rodents. ***What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice:*** All specifically identified areas in the kitchen, dry food storage area, medical record storage room, dining room and identified resident rooms have been thoroughly deep cleaned and/or sanitized. ***How other residents having the potential to be affected by the same deficient practice will be identified and what corrective action(s) will be taken:*** All residents have the potential to be affected by this finding. A facility "Cleaning Team" will be appointed. This "Cleaning Team" will conduct a detailed, thorough inspection of all resident occupied areas. These inspections will include resident rooms, closets and drawers. Maintenance and Housekeeping Directors will be immediately alerted to any identified areas of rodent or other pest activity for correction and follow up. ***What measures will be put into place or what systemic changes will be made to ensure that the deficient practice does not recur:*** The facility Pest Control Service will continue visit/inspections no less than five times per week until all evidence of pest activity is	10/23/2011

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	areas of the kitchen and dish room. During initial tour of the dry storage area in the basement on 9/19/11 at 12:20 P.M., accompanied by the Dietary Manager Assistant, numerous areas of mice droppings was noted on top of the food boxes and within the cardboard boxes. Areas of mice droppings was noted throughout the dry storage room on the floor and in the utility cabinet. Tour of the medical record room in the basement on 9/19/11 at 12:15 P.M., multiple areas of mouse droppings were noted along the perimeter of the room. On 9/19/11 at 1:50 P.M., Room # 113 three mouse droppings were noted beside a sticky mouse pad located on the north side of the dresser. Room # 130 on 9/19/11 at 1:50 P.M., live ants along with a mound of sand was observed in three areas located along the cove molding. On 9/19/11 at 1:55 P.M., multiple, live and dead, black ants were noted on the floor in 1st floor dining room beside the heating/cooling unit. Mouse droppings were noted in Room # 116 on 9/19/11 at 2:15 P.M., underneath		eradicated. An all staff in-service will be conducted on 10/18/11. This in-service will include review of the facility policy related to proper cleaning of resident occupied areas including resident rooms, closets and drawers. Staff will also be re-educated regarding notification and reporting procedures upon observation or resident verbalization of any rodent or other pest activity. This in-service will include review of proper trash removal and proper storage of food in resident rooms and other occupied areas. The SDC/designee is responsible for conducting this in-service. The ED and/or designee will be responsible for monitoring accurate and timely completion of audits and checklists to ensure all tools are completed as assigned. ***How the corrective action(s) will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place:*** To ensure ongoing compliance with this corrective action, CQI tools titled, " Care Rep Daily Rounds Resident Room Checklist", " Care Rep Daily Rounds Common Area Checklist" and "Care Rep Daily Rounds Medical Record/Storage Area Checklist" will be completed twice daily and no less than ten times per week x 3 months and daily thereafter. The IDT Team/Designee is responsible for	

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	the heating/cooling unit. All the ants and/or rodent activity were noted on the 1st floor with the kitchen being located at the south end of the unit and the basement area. Interview with Resident # 57 on 9/19/11 at 1:50 P.M., she indicated she saw a mouse scamper in and out of her room a few times. She further indicated the last time she saw a mouse was a couple weeks ago. She indicated she brought it to maintenance's attention and he placed a sticky pad trap beside her dresser. During interview with Resident # 41 on 9/19/11 at 1:50 P.M., she indicated she saw droppings on her floor and a live mouse. On 9/19/11 at 2:00 P.M., Resident # 31 indicated he heard mouse traps going off in his old room and he visibly saw the mice. He further indicated he has seen droppings in his current room. Interview with Resident # 44 on 9/19/11 at 2:05 P.M., he indicated he saw a mouse this morning and further indicated he sees them all the time. During interview with Resident # 61 on 9/19/11 at 2:15 P.M., she indicated she		completion of these audit tools. The ED and/or designee will be responsible for monitoring accurate and timely completion of audits and checklists to ensure all tools are completed as assigned. Data will be submitted to the CQI Committee for review and follow up. ***By what date the systemic changes will be completed:*** Compliance Date = 10/23/11	

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	saw a mouse in her room two weeks ago and they actually caught it. Interview with the Administrator on 9/19/11 at 2:30 P.M., she indicated no resident has brought to their attention any concerns of rodent or ant problems. Review of a "(Name) Pest Prevention Service Report," indicated, "...9/21/11...6:35 A.M....Serviced Kitchen for Light Mouse adult activity....Performed proactive services for pest types: Mouse....One mouse caught in ceiling void in kitchen. Placed several more snap traps in ceiling void in kitchen....Repair and seal any Holes, or areas where mice can gain access into walls on all floors of facility, including basement. This includes pipe chases, areas around duct work, etc. These areas can be above suspended ceiling. Repair Hole in bottom of door frame on northwest side of building. Screen in exhaust vent that (sic) inoperable. Please clean up rodent droppings. If left in place these droppings could pose a health risk and prevent us from determining if the infestation is active or inactive....9/21/11 12:41 A.M....Serviced Common Areas for Light Mouse activity. Serviced Exterior for Light Mouse activity....I sealed holes at the soiled linen and chemical closet. Also added snap traps to the ceiling at the			

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	155115	A. BUILDING 00 B. WING	09/23/2011

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	cubby area. Additoinal (sic) STs (snap traps) placed in thekitchen (sic), soiled linen and the clean laundry room. I also added 3 new bait stations. There are now 8....Please Clean all cart equipment and Rubbermaid storage cabinets. Some droppings found. Repair Holes in stainless steel wall under water pipe behind oven. Repair trim wallcovering at the cubby...9/19/11...Serviced Activity Room 2nd Floor for Medium Mouse activity. Serviced Exterior for Heavy Mouse activity. Serviced Kitchen for Light Mouse activity. Serviced Rooms for Light Mouse activity....Recommending that more bait stations be placed outside....Seal Wall/Floor Junction. Gap along baseboard area is large enough for rodents to enter. Repair Holes in stainless steel under water pipe behind oven. Repair Holes, Cracks, Tiles in water heater room. Seal Wall/Floor Junction in kitchen water heater room. Large gaps need to be sealed or replaced. Store items off floors as much as possible in closets....9/14/11...Service Types Performed: Performed Regular Insect Light Trap Maintenance Prog (Program) today. Performed ESR Extra Service for Small Flies today. Performed Regular Ecosensitive Pest Prevention today. Pest Activity Found: Serviced Dishwash for Light Small Fly activity. Serviced			

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	Exterior for Medium Mouse, Rat activity. Serviced Kitchen for Light Small Fly activity. Comment: Found small flies in room 104, rotted fruit in container, 2 dirty cups of coffee containing mold, also full urine bottle full (sic) uncapped. Recommended Client Corrective Actions - Dishwash - Please clean under equipment. The debris is pest harborage and minimizes the effectiveness of pesticide applications...Please continue to clean and dry floors in the dishroom....Exterior - Please keep dumpster lids closed....Kitchen - Clean behind cooler food debris on floor...Clean trash cans old food and debris stuck to bottom of cans....Repair Holes, Cracks, Tiles in water heater room. Seal Wall/Floor Junction in kitchen water heater room. Large gaps need to be sealed or replaced....Structural Repairs Needed water heater to help solve rodent issuses (sic)...Material Usage Summary...Dishwash - Clear Zone I...Insect Monitor...Exterior...Generation Mini Blocks 12 Blocks...Kitchen Clear Zone I...Insect Monitor 12...8/30/11...Service Types Performed: Performed Regular Insect Light Trap Maintenance Prog today. Performed Regular Ecosensitive Pest Prevention today. Pest Activity Found: Serviced Exterior for Medium Mouse activity. Proactive Services Made: Performed			

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	proactive services for pest types: Small Cockroach, Mouse. Recommended Client Corrective Actions - Dishwash...Please continue to clean and dry floors in the dishroom....Exterior...Please keep dumpster lids closed....Kitchen...Repair Holes, Cracks, Tiles in water heater room. Seal Wall/Floor Junction in kitchen water heater room. Large gaps need to be sealed or replaced....Mechanical Rooms...Structural Repairs Needed water heater to help solve rodent issuses (sic)...Material Usage Summary...Dishwash - Borid, Insect Monitor 6...Exterior...Generation Mini Block 16 blocks...7/29/11...Service Types Performed - Performed Regular Insect Light Trap Maintenance Prog today. Performed Regular Ecosensitive Pest Prevention today. Pest Activity Found - Serviced Exterior for Heavy Mouse activity. Proactive Services Made - Performed proactive services for pest types: Small Cockroach, Ant....Recommended Client Corrective Actions...Dishwash - Please continue to clean and dry floors in the dishroom....Exterior - Please keep dumpster lids closed....Kitchen - Repair Holes, Cracks, Tiles in water heater room. Seal Wall/Floor Junction in kitchen water heater room. Large gaps need to be sealed or replaced. Mechanical Rooms - Structural Repairs Needed water heater to			

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	help solve rodent issues....Material Usage Summary...Dishwash - Borid, Insect Monitor 8...Dry Storage - Insect Monitor 4...Exterior...Contrac Blox, Maxforce Complete Brand, Granular Insect Bait...Kitchen - Borid, Insect Monitor...6/24/11...Service Types Performed - Performed Regular Insect Light Trap Maintenance Prog today. Performed Regular Ecosensitive Pest Prevention today. Pest Activity Found - Serviced Exterior for Medium Mouse activity. Serviced Kitchen for Light Mouse activity....5/25/11...Pest Activity Found - Serviced exterior for Light Mouse Activity. Serviced Kitchen for Light Mouse juvenile, Small Fly activity. Serviced Vending for Light Mouse juvenile activity." Review of a facility policy titled "Housekeeping Policy & Procedures," dated 3/1/11, indicated, "...provide housekeeping services that enables a safe functional sanitary and comfortable environment for residents, staff and the public." The immediate jeopardy that began on 9/19/11 was removed on 9/21/11 when through observations and record reviews, it was determined that the facility had implemented the plan of action to remove			

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	the immediacy of the problem, but the noncompliance remained at the lower scope and severity level of widespread, no actual harm with potential for more than minimal harm that is not immediate jeopardy because ongoing monitoring and follow up from the facility and the pest control company needed to be completed to guarantee the complete eradication of pest and rodents. 3.1-19(f)(4)			

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F0516 SS=C	A facility may not release information that is resident-identifiable to the public. The facility may release information that is resident-identifiable to an agent only in accordance with a contract under which the agent agrees not to use or disclose the information except to the extent the facility itself is permitted to do so. The facility must safeguard clinical record information against loss, destruction, or unauthorized use. Based on observation and interview, the facility failed to ensure x-rays, 20 cardboard boxes of closed clinical records, and 67 file drawers of closed clinical records were secured and protected from unauthorized access, fire,water, and rodent damage. Findings include: During the environmental tour of the facility on 9/19/11 at 12:15 P.M., the room housing the closed medical records (located in the basement level of the facility) was found unlocked. Upon entering the medical record storage room, 20 cardboard boxes of unsecured clinical records were found scattered throughout the room on the basement floor. Four sets of resident x-rays were observed unsecured and unprotected on the top of a file cabinet. Rodent droppings were observed in the southwest corner of the	F0516	It is the practice of this provider that all clinical record information is safeguarded against loss, destruction or unauthorized access, fire, water and rodent damage.***What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice:*** The identified closed medical record storage room locks have been replaced and new keys have been distributed only to appropriate personnel. The identified x-rays, boxes and files drawers of closed clinical records have been properly stored and secured per facility policy. All evidence of rodent activity has been eliminated.***How other residents having the potential to be affected by the same deficient practice will be identified and what corrective action(s) will be taken:*** No other clinical record storage rooms were noted to be affected by this finding. The identified closed medical record	10/23/2011

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	room. Four sprinkler heads were also observed directly above the cardboard boxes that contained the clinical records. During an interview with the Administrator on 9/19/11 at 12:30 P.M., she indicated the records, which were observed in the cardboard boxes, should have been secured in metal filing cabinets. During interview with the Director of Nursing on 9/23/11 at 10:20 A.M., she indicated all the records observed, in the above mentioned room, housed only closed clinical records of residents no longer residing in the facility. The Administrator indicated in an interview on 9/23/11 at 11:05 A.M., "The lower level floor of the facility is accessible to all employees." A facility policy titled "Retention and Storage," undated, indicated, "All clinical records, paper and computer based, shall be stored in a manner that safeguards clinical record information from loss, destruction and unauthorized use. Records shall be stored in a manner that maintains the confidentiality of information contained in the records...." 3.1-50(d)		storage room locks have been replaced and new keys have been distributed only to appropriate personnel. The identified x-rays, boxes and files drawers of closed clinical records have been properly stored and secured per facility policy. All evidence of rodent activity has been eliminated.***What measures will be put into place or what systemic changes will be made to ensure that the deficient practice does not recur:*** The SDC/designee will conduct an all staff in-service on 10/18/11. This in-service will include review of the facility policy regarding clinical record storage and authorized access to clinical records as well as cleaning and maintenance of all storage areas. ***How the corrective action(s) will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place:*** Ongoing compliance with this corrective action will be monitored through completion of the CQI tool titled, “Care Rep Daily Rounds Medical Records/Storage Area Checklist” twice daily and no less than ten times per week, randomly on first and second shifts for 3 months and daily thereafter for six months. The Maintenance Director, Medical Records/designee will be responsible for completion of these audit tools. The ED and/or designee will be responsible for	

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			monitoring accurate and timely completion of audits and checklists to ensure all tools are completed as assigned. Findings will be submitted to the CQI Committee for review and follow up. ***By what date the systemic changes will be completed:*** Compliance Date: 10/23/11	